

RETURNS, REFUNDS & DAMAGED SHIPMENTS

We want you to love the pieces you've welcomed into your space, and will do everything we can to exceed your expectations. Upon receipt of your shipment, please check it closely and immediately notify us of any issues.

If the product is not what you had specified in your order, we consider requests for refund on items for up to five days after receipt of delivery. In order to be accepted as a return, the item must be unused and in the same condition that you received it. Your refund will not be processed until the piece has been safely returned to us and inspected.

Returns are not accepted on custom orders or pieces from our Furniture & Sculpture category.

The customer is responsible for return packaging and shipping costs.

Items damaged during shipping must be declared within 24 hours of delivery in order to qualify for a refund. Please photograph & document all damages immediately, including images of the packing as it was received.